

## General

### **I am getting delays or timeouts (500 Internal Server Error) after submitting a bracket. What's going on?**

As stated in the documentation for the Web Entry Form, the drawback to using the simple or moderate method is you rely on our servers for the processing script. An unusual amount of traffic is expected during the first week of the tournament and you and your users may experience delays or timeouts. If this happens, just let your users know the issue is being worked to get the server back up as soon as possible.

Unique solution ID: #1049

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